



EAGLE CREEK NURSERY

Nature's Beauty. Our Design.

8160 Lafayette Rd. Indianapolis, IN 46278 Phone: 317-291-7660 Fax: 317-290-1920

LIMITED RETAIL WARRANTY

Thank you for your purchase of plants from Eagle Creek Nursery. Please remember that plants are living entities and need care as such. Success with your new plant is tied directly to the amount of care it is given. Eagle Creek Nursery has been in business since 1925 and has been very successful because we are honest and fair in our assessments on guarantee claims. Please call us with any questions you may have about plant care.

Eagle Creek Nursery guarantees trees and shrubs as follows:

If planted by our professional landscape department:

- One (1) year for one (1) full replacement of like plant, perennials excluded.* *Replacement plants carry no further warranty.*
*Perennials planted by ECN guaranteed to come up by May 15th of the following year, or one (1) full replacement of like plant may be made & planted by customer. ECN will plant perennial warranty replacements (minimum quantity of 10) at regular labor rate per plant.

If planted by purchaser or others:

- One (1) year guarantee for one (1) full replacement only, perennials excluded.*
Replacement plants carry no further warranty.
*Perennials planted by customer guaranteed to last the season (until Oct. 15th) only. No warranty replacements may be made after this date.

EXCEPTIONS to the warranty (plants not guaranteed) are annuals, mums (& any other plants designated not winter hardy at the time of purchase), plants not planted in the ground, and clearance plants (plants discounted 40% or more).

ROSES are guaranteed only to last the season (until Oct. 15th).

NO CASH REFUNDS will be given on plants that fail. A store credit will be issued when a replacement is not possible or desired.

THE GUARANTEE IS VOID IF:

- **PAYMENT IS NOT MADE IN FULL WITHIN THE TERMS OF THE ORIGINAL AGREEMENT.**
- Purchaser has not notified Eagle Creek Nursery of unusual or abnormal conditions of growth (e.g., no leaves, leaves dropping, bark cracks, insects, etc.).
- **Plants die due to gross negligence [e.g., failure to water regularly (more often during higher temperatures) – refer to Care Instructions for more information], failure to fertilize every two weeks during summer months, physical damage such as from mowers, weed eaters, cars, etc.].**
- Plants are damaged or killed due to acts of nature such as lightning, tornadoes, drought, abnormal frost, ice storms and/or floods, etc.
- Plants are killed due to damage from humans, wildlife, pets, other animals, etc.

GUARANTEE IS NOT TRANSFERABLE AND DOES NOT COVER FURTHER CARE OR MAINTENANCE OF THE PLANT. CUSTOMER MUST HAVE ORIGINAL RECEIPT / INVOICE FOR REPLACEMENTS OR CREDIT.